

Safe and Strong Communities Select Committee

Thursday 5 November 2020

10:00

Virtual/on-line at <https://staffordshire.public-i.tv/core/portal/home>

NB. Members are requested to join the Teams meeting through the Outlook calendar booking (click "Join Microsoft Teams Meeting").

Also, please ensure your Laptops/Tablets are fully charged prior to the commencement of the meeting.

John Tradewell
Director of Corporate Services
28 October 2020

A G E N D A

1. **Apologies**
2. **Quorum**

To verify the meeting is quorate (three Members required)
3. **Declarations of Interest**
4. **Minutes of meeting held on 13 October 2020** (Pages 1 - 2)
5. **Customer Feedback and Complaints Service - Adults Social Services Annual Report 2019-20** (Pages 3 - 30)

Report of the Cabinet Member for Health, Care and Wellbeing
6. **Customer Feedback and Complaints Service - Children's Social Services Annual Report 2019-20** (Pages 31 - 62)

Report of the Cabinet Member for Children and Young People
7. **Court Backlog: Impact on Children's Social Care** (Pages 63 - 66)

Report of the Cabinet Member for Children and Young People

8. **Impact of Covid-19 on Children appearing in Criminal Courts** (Pages 67 - 74)

Report of the Cabinet Member for Children and Young People

9. **Work Programme** (Pages 75 - 80)

Report of Scrutiny and Support Manager

10. **Exclusion of the Public**

The Chairman to move:-

“That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Schedule 12A (as amended) of the Local Government Act 1972 indicated below”.

Part Two

(All reports in this section are exempt)

11. **Exempt minutes of meeting held on 13 October 2020** (Pages 81 - 84)

(Exemption paragraph 3)

Committee Membership

Ann Beech	Bryan Jones
Ron Clarke	Jason Jones
Ann Edgeller	Paul Snape
John Francis (Chairman)	Bob Spencer (Vice-Chairman)
Trevor Johnson	Mike Worthington

Scrutiny and Support Manager: Nicholas Pountney Tel: (01785) 276153